



Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Julian Esteves
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Order # 10165316

Customer Information: Customer Code		
Business Name	ISLE OF WIGHT PUB SCHOOL	Customer Type:
Federal Tax ID	Tax Exempt Status	Tax Exempt Certificate #
Billing Address		
Attention To:		Account Number
820 W MAIN ST SMITHFIELD VA 23487-9601		
Billing Contact	Billing Contact Phone	Billing Contact Email Address
Authorized Contact		
Authorized Contact Phone	Authorized Contact Email Address	
Eric Coopridier	(757) 357-0911 ecoopridier@iwcs.k12.va.us	
Technical Contact		
Technical Contact Phone	Technical Contact Email Address	

Fiber Internet and Ethernet Service Order Information For 17000 JOSIAH PARKER CIR ISLE OF WIGHT VA 23397

Site Name	Address Location	Location Type	Bandwidth
	17000 JOSIAH PARKER CIR ISLE OF WIGHT, VA 23397		

Current Services and Monthly charges At 24 CHURCH ST , WINDSOR VA 23487			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	3	\$0.00	\$0.00
Spin	3	\$0.00	\$0.00
T1 Basicda	1	\$0.00	\$0.00
T1 Blkintl	1	\$0.00	\$0.00
Cb Fbr Cust	1	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
T1 Did10Prt	1	\$0.00	\$0.00
T1 Did20Prt	1	\$0.00	\$0.00
T1 Ln Acces	1	\$20.00	\$20.00
T1Did10Chrg	1	\$3.00	\$3.00
T1Did20Chrg	1	\$5.00	\$5.00
Telb Ldplan	3	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
T1 5000Inter	1	\$0.00	\$0.00
T1 5000Intra	1	\$0.00	\$0.00
T1 Did100Hst	1	\$0.00	\$0.00
T1 Dirlstprt	1	\$0.00	\$0.00
T1Did100Chrg	1	\$40.00	\$40.00
T1Prph+Port	1	\$450.00	\$450.00
Telb Basicda	4	\$0.00	\$0.00
Telb Blkintl	4	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaces	4	\$6.50	\$26.00
Telb Mta Lse	1	\$2.40	\$2.40
Telb Numport	5	\$0.00	\$0.00
Telb Ph+Port	4	\$16.19	\$64.76
Telbcalrtnpu	4	\$0.00	\$0.00
Telbdirltprt	1	\$0.00	\$0.00
Telbrepdalpu	4	\$0.00	\$0.00
Telbtelephone	1	\$0.00	\$0.00
*Total			\$611.16
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 800 W MAIN ST , SMITHFIELD VA 23430			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	2	\$0.00	\$0.00
Spin	2	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
Telb Ldplan	4	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
Telb Basicda	4	\$0.00	\$0.00
Telb Blkintl	4	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaccs	4	\$6.50	\$26.00
Telb Mta Lse	1	\$2.40	\$2.40
Telb Numport	3	\$0.00	\$0.00
Telb Ph+Host	1	\$16.19	\$16.19
Telb Ph+Port	3	\$16.19	\$48.57
Telbcalrtnpu	4	\$0.00	\$0.00
Telbdirtprt	1	\$0.00	\$0.00
Telbrepdalpu	4	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$93.16
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 14175 TURNER DR , SMITHFIELD VA 23430			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	2	\$0.00	\$0.00
Spin	2	\$0.00	\$0.00
Telb Ldplan	3	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
N Csedwnsvca	1	\$0.00	\$0.00
Standard Cos	1	\$0.00	\$0.00
Telb Basicda	3	\$0.00	\$0.00
Telb Bkintl	3	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaces	3	\$6.50	\$19.50
Telb Mta Lse	1	\$1.80	\$1.80
Telb Numport	3	\$0.00	\$0.00
Telb Ph+Port	3	\$16.19	\$48.57
Telbcalrtnpu	3	\$0.00	\$0.00
Telbdirltprt	1	\$0.00	\$0.00
Telbrepdalpu	3	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$69.87
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 20008 COURTHOUSE HWY , WINDSOR VA 23487			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	6	\$0.00	\$0.00
Spin	4	\$0.00	\$0.00
Cb Fbr Cust	1	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
Telb Ldplan	4	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
Telb Basicda	4	\$0.00	\$0.00
Telb Bkintl	4	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaces	4	\$6.50	\$26.00
Telb Mta Lse	1	\$0.00	\$0.00
Telb Numport	4	\$0.00	\$0.00
Telb Ph+Port	4	\$16.19	\$64.76
Telbcalrtnpu	4	\$0.00	\$0.00
Telbdirltprt	1	\$0.00	\$0.00
Telbrepdalpu	4	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$90.76
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 9311 HARDY CIRCLE , SMITHFIELD VA 23430			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	2	\$0.00	\$0.00
Spin	2	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
Telb Ldplan	4	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
Telb Basicda	4	\$0.00	\$0.00
Telb Blkintl	4	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaccs	4	\$6.50	\$26.00
Telb Mta Lse	1	\$2.40	\$2.40
Telb Numport	4	\$0.00	\$0.00
Telb Ph+Port	4	\$16.19	\$64.76
Telbcalrtnpu	4	\$0.00	\$0.00
Telbdirtprt	1	\$0.00	\$0.00
Telbrepdalpu	4	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$93.16
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 5355 CARRSVILLE HWY , CARRSVILLE VA 23315			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	2	\$0.00	\$0.00
Spin	2	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
Telb Ldplan	4	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
Telb Basicda	4	\$0.00	\$0.00
Telb Blkintl	4	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaccs	4	\$6.50	\$26.00
Telb Mta Lse	1	\$2.40	\$2.40
Telb Numport	4	\$0.00	\$0.00
Telb Ph+Port	4	\$16.19	\$64.76
Telbcalrtnpu	4	\$0.00	\$0.00
Telbdirtprt	1	\$0.00	\$0.00
Telbrepdalpu	4	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$93.16
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 14446 NEW TOWN HAVEN LN , CARROLLTON VA 23314			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	2	\$0.00	\$0.00
Spin	2	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
Telb Ldplan	2	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
Telb Basicda	2	\$0.00	\$0.00
Telb Blkintl	2	\$0.00	\$0.00
Telb Extdlng	1	\$0.00	\$0.00
Telb Lnaccs	2	\$6.50	\$13.00
Telb Mta Lse	1	\$1.20	\$1.20
Telb Numport	2	\$0.00	\$0.00
Telb Ph+Port	2	\$16.19	\$32.38
Telbcalrtnpu	2	\$0.00	\$0.00
Telbdirtprt	1	\$0.00	\$0.00
Telbrepdalpu	2	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$46.58
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 23320 N COURT ST Unit STE 1, WINDSOR VA 23487			
Description	Quantity	Sales Price	Monthly Recurring Total
Ben	2	\$0.00	\$0.00
Frn	4	\$0.00	\$0.00
Spin	4	\$0.00	\$0.00
Cb Fbr Cust	2	\$0.00	\$0.00
Telb Ldplan	10	\$0.00	\$0.00
Bear Sch/Lib	2	\$0.00	\$0.00
Hldforcestmt	2	\$0.00	\$0.00
Standard Cos	2	\$0.00	\$0.00
Telb Basicda	10	\$0.00	\$0.00
Telb Bkintl	10	\$0.00	\$0.00
Telb Extdlng	2	\$0.00	\$0.00
Telb Lnaces	10	\$6.50	\$65.00
Telb Mta Lse	2	\$3.00	\$6.00
Telb Ph+Host	10	\$18.99	\$189.90
Telbcalrtnpu	10	\$0.00	\$0.00
Telbdirlthst	2	\$0.00	\$0.00
Telbrepdalpu	10	\$0.00	\$0.00
Telbtelphone	2	\$0.00	\$0.00
*Total			\$260.90
*Prices do not include taxes and fees.			

Current Services and Monthly charges At 17000 JOSIAH PARKER CIR , ISLE OF WIGHT VA 23397

Description	Quantity	Sales Price	Monthly Recurring Total
Ben	1	\$0.00	\$0.00
Frn	4	\$0.00	\$0.00
Spin	4	\$0.00	\$0.00
T1 Basicda	1	\$0.00	\$0.00
T1 Blkintl	1	\$0.00	\$0.00
Cos Cleanup	1	\$0.00	\$0.00
T1 Did10Hst	1	\$0.00	\$0.00
T1 Did10Prt	1	\$0.00	\$0.00
T1 Did20Hst	1	\$0.00	\$0.00
T1 Ln Acces	1	\$20.00	\$20.00
T1Did10Chrg	1	\$3.00	\$3.00
T1Did20Chrg	1	\$0.00	\$0.00
Bear Sch/Lib	1	\$0.00	\$0.00
Hldforcestmt	1	\$0.00	\$0.00
T1 5000Inter	1	\$0.00	\$0.00
T1 5000Intra	1	\$0.00	\$0.00
T1 Did100Hst	1	\$0.00	\$0.00
T1 Did100Prt	1	\$0.00	\$0.00
T1 Dirlstprt	1	\$0.00	\$0.00
T1Did100Chrg	1	\$100.00	\$100.00
T1Pri Pndali	1	\$0.00	\$0.00
T1Priph+Port	1	\$450.00	\$450.00
Telb Numport	1	\$0.00	\$0.00
Telbtelphone	1	\$0.00	\$0.00
*Total			\$573.00

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 14446 NEW TOWN HAVEN LN , CARROLLTON VA 23314

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 5355 CARRSVILLE HWY , CARRSVILLE VA 23315

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	

*Prices do not include taxes and fees.

New and Revised Services and Monthly Charges At 9311 HARDY CIRCLE , SMITHFIELD VA 23430

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 20008 COURTHOUSE HWY , WINDSOR VA 23487

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 23320 N COURT ST Unit STE 1, WINDSOR VA 23487

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 24 CHURCH ST , WINDSOR VA 23487

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
1 GBPS OPTICAL ETHR INTRA	1	\$829.00	\$829.00	36 Months
*Total			\$829.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 800 W MAIN ST , SMITHFIELD VA 23430

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
2 GBPS OPTICAL ETHR INTRA	1	\$1,036.00	\$1,036.00	36 Months
*Total			\$1,036.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 17000 JOSIAH PARKER CIR , ISLE OF WIGHT VA 23397

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5 GBPS FIBER INTERNET	1	\$3,464.00	\$3,464.00	36 Months
5 GBPS OPTICAL ETHR INTRA	1	\$1,211.00	\$1,211.00	36 Months
*Total			\$4,675.00	
*Prices do not include taxes and fees.				

New and Revised Services and Monthly Charges At 14175 TURNER DR , SMITHFIELD VA 23430				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5 GBPS OPTICAL ETHR INTRA	1	\$1,211.00	\$1,211.00	36 Months
*Total			\$1,211.00	
*Prices do not include taxes and fees.				

Special Terms

E-RATE FUNDING CONTINGENCY.

Customer may submit this Service Order and the Agreement to the Schools and Libraries Division of the Universal Service Administrative Company, (i.e., the entity appointed by the Federal Communications Commission to administer the Universal Service Program with respect to Schools and Libraries (E-Rate) funding) as part of any application seeking a federal subsidy or funding.

Customer is responsible for notifying Charter of its election of either the Service Provider Invoice (SPI) or Billed Entity Applicant Reimbursement (BEAR) discount method by May 15th prior to the applicable funding year. Customer must complete and return an E-Rate Discount Election Form to Charter prior to such date, or Customer will be deemed to have chosen the BEAR discount method for the funding year.

Upon Charter's receipt of appropriate notice that Customer is an approved E-Rate program participant for a Service, Charter will invoice Customer for the Service in accordance with E-Rate guidelines and/or rules. If Charter invoices Customer for a Service pursuant to any E-Rate program rates, discounts or credits in advance of receiving such notice and Customer's request for E-Rate program funding is denied, limited or reduced, Charter will invoice Customer and Customer will pay the difference between such invoiced amount(s) and the actual amount of the charges for the Service as described in this Service Order. Notwithstanding anything herein to the contrary, Customer's obligations under this Service Order shall remain in full force and effect in the event Customer withdraws or is removed from the E-Rate program, receives E-Rate program funding that is less than Customer's requested funding amount, or is denied E-Rate program funding for any Service described in this Service Order. For the avoidance of doubt, Customer is solely responsible for all charges for services, as described in this Service Order, that were installed prior to the E-Rate program funding year start date.

CALIFORNIA TELECONNECT FUND (CTF) CONTINGENCY. If state funding for the California Teleconnect Fund (CTF) is exhausted, or if Customer fails to qualify for CTF discounts, Customer will be back-billed for CTF discounts advanced by Spectrum. Furthermore, if Customer fails to receive E-Rate discounts from the Universal Service Administrative Company (USAC), Universal Service Administrative Company (USAC), administrators of E-Rate funding, Customer will be back-billed for all such discounts advanced by Spectrum. Customer is required to comply with all federal E-Rate and CTF rules. Spectrum reserves the right to suspend both CTF and E-Rate discounts to Customer in the event that Customer (i) fails to abide by all federal E-Rate and CTF rules, or (ii) withdraws its request for E-Rate and/or CTF.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Customer

Printed Name and Title

Date Signed